

## Prices and Services.

Valid as of 19.06.2024

Prices in CHF excl. VAT

### Pro Office

Price / month	<p>CHF 39.95</p> <p>For all Salt Business customers with an active mobile subscription which has been provided during the ordering process and which is not in a situation of payment default: Plus Swiss, Plus Swiss &amp; International, Plus Europe, Plus World, Plus Senior Swiss, Plus Senior Europe, Salt Swiss, Salt Swiss Flat, Salt Swiss Young, Salt Europe, Salt Europe Young, Salt World, Plus Young Swiss, Plus Young Europe, Smart Swiss, Swiss XXL, Europe 1 GB, Major All in, Major International Europe, Major Light World, Major Roam World, Major Roaming Europe, Major Roaming Europe 50GB, Major Roaming World v2, Major Swiss, Das Abo International, Das Abo Swiss, Salt Digital Europe, Swiss WWF, Pro Europe, Pro Business, Pro Travel, Pro Swiss, Pro Europe Internet, Corporate Mobile.</p> <hr/> <p>CHF 59.95</p> <p>For non-Salt Mobile subscriptions</p>
Pro Office Equipment	<p>Renting for free, remains propriety of Salt</p> <p>Fiber Box and accessories:</p> <ul style="list-style-type: none"><li>• Wi-Fi Box extender</li><li>• Power adaptor and electric cable</li><li>• Optical fiber cable (length of 5 m)</li><li>• Telephone adaptor</li><li>• Quadrilingual installation guide</li></ul>
Zones & tariffs for international calls	<p>Please check: <a href="https://www.salt.ch/en/business/independents-small-companies-sme/pro-office/zones-international-tariffs">https://www.salt.ch/en/business/independents-small-companies-sme/pro-office/zones-international-tariffs</a></p>
Term of Contract, termination and termination fees	<p>Starting from 01.11.2023: 24-month contract</p> <p>Until 31.10.2023: no minimum duration</p> <p>Contracts may be terminated with a notice period of 60 days to the end of each calendar month. In case of non-compliance with the notice period, termination fees are due.</p> <p>Termination fees apply according to the contract generated at the time of subscription.</p>
Cancellation fee (before activation)	<p>CHF 184.97</p> <p>Processing fee for the cancellation of an internet access that has not yet been activated.</p>

Moving	<p>CHF 46.21</p> <p>Such fee does not cover the costs for an electrician which might be needed as a result of the move. In case the Services are not available at your new address, the termination fees apply.</p> <p>The notice period in case of a move is 5 weeks. In case of non-compliance with the notice period, 1-month recurring charge is due.</p> <p>Should the service not be available at the new address, the contract will be terminated and the termination fees limited to CHF 92.46.</p>
Installation of the optical fiber outlet	<p>Included in the activation fee</p> <p>However, in some special cases (e.g. condominium building, single-family home, division of a property, construction of an additional apartment, etc.), you may be charged for additional fees for the installation of the optical fiber outlet.</p> <ul style="list-style-type: none"><li>• If you wish to move an already existing optical fiber outlet to a different room, the removal and reinstallation are not included in this installation and will be at your cost.</li><li>• The installation includes exclusively the installation of the optical fiber outlet (and not the device setup).</li></ul>
On-site installation (charged option)	<p>CHF 199.95</p> <p>First set up of Salt PRO Office services includes:</p> <ul style="list-style-type: none"><li>• Installation of the Fiber Box, connection to FTTH and check if connection is working.</li><li>• Installation / migration of max 5 phones / phone numbers of which a maximum of two can be connected via an analogous connection.</li><li>• All phones will be connected to the box directly. If the customer has their own telephone base station, it may not work.</li><li>• Neither TV nor Apple TV will be installed as commercial TV pack is not provided.</li><li>• Add up to 5 computers/laptops to the network.</li><li>• Configure up to 5 wireless LAN devices and connect them to the box. If the customer has a separate wireless infrastructure: connect the existing solution to the Salt Fiber Box.</li><li>• Connect the payment terminal if available.</li><li>• Explain and configure call routing of 5 phone numbers to the connected phone devices.</li><li>• Let the customer test the whole setup. Customer needs to sign a checklist.</li><li>• In case of issues with Salt Fiber, the installation partner contacts our second-level support.</li><li>• In case of issues with the phone, please offer alternative phones to the customer + provide a temporary solution instantly.</li></ul>
IPv4 / month (charged option)	<p>CHF 9.95</p> <p>Public &amp; fixed IPv4 address provided in addition to an IPv6 one, which is given by default.</p>

Salt TV / month (charged option)	<p>CHF 9.95</p> <p>And one-time price: Activation fee: CHF 49.95</p> <p>More than 280 TV channels included in accordance with the list available at <a href="https://fiber.salt.ch/tv/channels">https://fiber.salt.ch/tv/channels</a></p> <p>You can choose between the German-speaking TV package, the French-speaking TV package including access to the myCANAL app or the Italian-speaking TV package.</p> <p>The first TV Box (Salt TV Box or Apple TV 4K) is included in the offer if ordered during the initial ordering process. If you terminate the Contract within the first twelve (12) months, you must return the TV Box or buy it for a fee of CHF 138.71.</p> <p>Access to video on demand (VOD) services and other paying options and services.</p> <p>Advanced Smart TV functionalities (availability in accordance with legal and technical restrictions of each channel):</p> <ul style="list-style-type: none"> <li>• Cloud-based recording of up to 500 movies and broadcasts</li> <li>• Pause/play function</li> <li>• Multiple screen: streaming on up to 5 screens simultaneously</li> <li>• Available on the Apple TV, PC/Mac (browser), iOS, Android mobile</li> </ul>
Add Smart Repeater (charged option)	CHF 73.96 Smart Wi-Fi 6 Solution
Salt Internet Security / month (charged option)	<p>CHF 4.58</p> <ul style="list-style-type: none"> <li>• Security, VPN and anti-virus program</li> <li>• Secure online payments and purchases</li> <li>• Up to 10 protected devices</li> </ul>
Return of equipment	<p>At the end of the Contract, you must return the equipment undamaged to Salt no later than thirty (30) days after the end of the term.</p> <p>Salt Fiber Box / Salt Fiber Box X6</p> <p>If you fail to return the equipment, cables and accessories or return damaged equipment, cables and accessories you must pay a compensation of CHF 184.77 for the Salt Fiber Box / Salt Fiber Box X6, CHF 51.07 for the fiber-optic SFP module, CHF 9.29 for the packaging and per cable (fiber cable, RJ45 and power cable), CHF 4.64 for the RJ11 adaptor and CHF 74.23 for the Smart repeater.</p>
Paper bill	<p>CHF 2.73</p> <p>Per invoice; free of charge via email</p>
Reminder fees	<p>CHF 27.75</p> <p>For the first payment reminder and up to CHF 69.64/75.00 for each subsequent reminder</p>
Suspension fees	<p>CHF 46.25</p> <p>Per Salt customer account</p>
Payment fees with ISR at Post Office	<p>CHF 4.12</p> <p>Per ISR payment at Post Office counter</p>
Change of owner fee	<p>CHF 46.21</p> <p>Charged one time on the first Salt PRO Office invoice</p>
Copy of a detailed invoice by post	<p>CHF 9.20 (up to 6 invoices)</p> <p>CHF 18.46 (from 7 invoices)</p> <p>On request</p>

Copy of a detailed invoice by email	CHF 4.58 ( <i>up to 6 invoices</i> ) CHF 9.20 ( <i>from 7 invoices</i> ) On request
Account statement (post or email)	CHF 9.20 On request
Copy of contract (post or email)	CHF 9.20 On request
Processing fees – collection agency	Processing fees after the debt has been transferred to the collection agency (at the earliest from the 70 <sup>th</sup> day following the invoice date), depending on the amount of the debt: VAT-included pricing.

Amount of the debt in CHF	Processing fees in CHF
1.– up to 20.–	50.–
21.– up to 50.–	70.–
51.– up to 100.–	100.–
101.– up to 150.–	120.–
151.– up to 250.–	149.–
251.– up to 500.–	195.–
501.– up to 1'500.–	308.–
1'501.– up to 3'000.–	448.–
3'001.– up to 10'000.–	1'100.–
10'001.– up to 20'000.–	1'510.–
20'001.– up to 50'000.–	2'658.–
From 50'000.–	6 % of the amount of the debt